

destination address of the message is known to be reachable...

...the ability to store media access control (MAC) addresses of internal ports and of end **stations** connected to internal or external ports and only **send a message** to a port when the destination **address of the message** is the MAC address of that port or of an end station known to be...

...within the hub and means (68) for transmitting to any of the internal ports only **messages** received within the hub and **having** associated with them a VLAN designation which **matches the stored** VLAN designation assigned to the port. The hub may also have the ability to store media access control (MAC) addresses associated with ports and only **send a message to** a port when the destination address of the message is known to be reachable through...

Claims:

...the stored VLAN designation has been assigned; means (66) for identifying VLAN designations associated with **messages** received by any of the ports; and means (68) for **transmitting** to any of the internal ports only **messages received** within the hub which have an associated VLAN designation which matches the stored VLAN designation...has been assigned; means for identifying VLAN designations associated with and destination addresses carried by **messages** received within said hub; and means for **transmitting** to each of said internal ports only received **messages** which have an associated VLAN designation which matches the stored VLAN designation assigned to that...

III. Text Search Results from Dialog

A. Full-Text Databases

? **show files**

File 348: EUROPEAN PATENTS 1978-2009/41

(c) 2009 European Patent Office

File 349: PCT FULLTEXT 1979-2009/UB=20091001|UT=20090924

(c) 2009 WIPO/Thomson

File 15: ABI/Inform(R) 1971-2009/Oct 08

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File 9: Business & Industry(R) Jul/1994-2009/Oct 08

(c) 2009 Gale/Cengage

File 610: Business Wire 1999-2009/Oct 09

(c) 2009 Business Wire.

File 810: Business Wire 1986-1999/Feb 28

(c) 1999 Business Wire

File 275:Gale Group Computer DB(TM) 1983-2009/Sep 09
(c) 2009 Gale/Cengage

File 624:McGraw-Hill Publications 1985-2009/Oct 09
(c) 2009 McGraw-Hill Co. Inc

File 621:Gale Group New Prod.Annou.(R) 1985-2009/Sep 01
(c) 2009 Gale/Cengage

File 636:Gale Group Newsletter DB(TM) 1987-2009/Sep 15
(c) 2009 Gale/Cengage

File 613:PR Newswire 1999-2009/Oct 09
(c) 2009 PR Newswire Association Inc

File 813:PR Newswire 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc

File 16:Gale Group PROMT(R) 1990-2009/Sep 15
(c) 2009 Gale/Cengage

File 160:Gale Group PROMT(R) 1972-1989
(c) 1999 The Gale Group

File 634:San Jose Mercury Jun 1985-2009/Oct 08
(c) 2009 San Jose Mercury News

File 148:Gale Group Trade & Industry DB 1976-2009/Sep 22
(c) 2009 Gale/Cengage

File 20:Dialog Global Reporter 1997-2009/Oct 09
(c) 2009 Dialog

File 256:TecTrends 1982-2009/Oct W1
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File 625:American Banker Publications 1981-2008/Jun 26
(c) 2008 American Banker

File 637:Journal of Commerce 1986-2009/Nov 13
(c) 2009 UBM Global Trade

File 635:Business Dateline(R) 1985-2009/Oct 09
(c) 2009 ProQuest Info&Learning

File 570:Gale Group MARS(R) 1984-2009/Sep 15
(c) 2009 Gale/Cengage

File 47:Gale Group Magazine DB(TM) 1959-2009/Sep 25
(c) 2009 Gale/Cengage

File 268:Banking Info Source 1981-2009/Oct W1
(c) 2009 ProQuest Info&Learning

File 626:Bond Buyer Full Text 1981-2008/Jul 07
(c) 2008 Bond Buyer

File 267:Finance & Banking Newsletters 2008/Sep 29
(c) 2008 Dialog

File 608:MCT Information Svc. 1992-2009/Oct 09
(c) 2009 MCT Information Svc.

? ds

Set	Items	Description
S1	1356	(RETURN OR RETURNED OR RETURNS OR (CARRY OR HAND OR CONVEY OR SENT)()BACK)(3N)(MERCHANDI? OR GOODS OR WARES OR ITEM? ? OR PRODUCT? ? OR ARTICLE? ? OR THING? ? OR OBJECT? ? OR COMMODIT??)(5N)(VERIF?? OR VERIFICATION? ? OR VALIDAT?? OR VALIDATION OR AUTHENTICAT? OR CONFIRM? OR SANCTIONED OR VALIDATED)
S2	185796	(SUBMITTING OR SUBMIT OR SEND OR SENDING OR TRANSFER OR TRANSFERRING OR FORWARD OR FORWARDING OR PASS OR PASSING OR TRANSMIT OR TRANSMITTING)(3N)(COMMUNICATION OR MESSAGE? ? OR TEXT? ? OR DATA OR INFORMATION OR INFO OR CODE? ?)(5N)(WAREHOUSE? OR DEPOT? OR STATION? ? OR STOREHOUS? OR STORE? ? OR SHOP? ? OR FACILIT?? OR SUPPLIER? OR RETAILER? OR MERCHANT? ? OR DEALER? ? OR VEND?R? ? OR PROVIDER? ? OR DEALER? OR MARKET-

R? OR DISTRIBUTOR?)

S3 149188 (RETURN OR RETURNED OR RETRURNS OR (CARRY OR HAND OR CONV-
EY OR SENT)()BACK)(3N)(MERCHANDI? OR GOODS OR WARES OR ITEM?
? OR PRODUCT? ? OR ARTICLE? ? OR THING? ? OR OBJECT? ? OR COM-
MODIT???)

S4 1657 S3(7N)(IDENTIF??? OR DETERMIN??? OR DECID??? OR ASCERTAIN?
?? OR ESTABLISH??? OR DISTINGUISH??? OR CONFIRM? OR AFFIRM?)(-
3N)(MERCHANDI? OR GOODS OR WARES OR ITEM? ? OR PRODUCT? ? OR -
ARTICLE? ? OR THING? ? OR OBJECT? ? OR COMMODIT???) (3N)(MEMBE-
R? ? OR USER? ? OR BUYER? ? OR SHOPPER? ? OR PURCHASER? ? OR -
PARTICIPANT? ? OR CLIENT? ? OR PATRON? ? OR CONSUMER? ? OR CU-
STOMER? ? OR SUBSCRIBER? ?)

S5 38394 (MATCH? OR COMPAR? OR CORRELAT? OR LINK? OR ASSOCIAT? OR C-
ORRESPOND? OR RELAT???) (3N)(VERIF??? OR VERIFICATION? ? OR VA-
LIDAT??? OR VALIDATION OR AUTHENTICAT? OR CONFIRM? OR SANCTIO-
NED OR VALIDATED) (3N)(COMMUNICATION OR MESSAGE? ? OR TEXT?
? OR DATA OR INFORMATION OR INFO OR CODE? ?)

S6 3163 (PREAUTHO? OR PRE?)(APPROV?? OR AUTHORI? OR ALLOWED OR GRA-
NTED OR PERMIT?)(7N) (COMMUNICATION OR MESSAGE? ? OR TEXT?
? OR DATA OR INFORMATION OR INFO OR CODE? ?)

S7 2106 AU=(ROSS, F? OR ROSS F? OR ROSS(2N)F?)

S8 1 S7 AND S1

S9 17 S7 AND S2

S10 1 S9 AND S3

S11 0 S9 AND S4

S12 28 S1(50N)S2

S13 12 S4(50N)S5

S14 0 S4(50N)S6

S15 15 S3(50N)S6

S16 0 S1(50N)S6

S17 15 S1(50N)S5

S18 65 S12 OR S13 OR S15 OR S17

S19 2 S8 OR S10

S20 43 RD S18 (unique items)

20/3,K/6 (Item 6 from file: 348)
DIALOG(R)File 348: EUROPEAN PATENTS
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01146213

Methods and apparatus for automated item return processing
Verfahren und Apparat für die automatische Bearbeitung einer Warenrückgabe
Méthode et appareil pour le traitement automatisé du retour de marchandises
PATENT ASSIGNEE:

NCR INTERNATIONAL INC., (1449480), 1700 South Patterson Boulevard,
Dayton, Ohio 45479, (US), (Applicant designated States: all)

INVENTOR:

Dejaeger, Wilfried Elie Yves, 315 Hurst Bourne Lane, Duluth, Georgia
30097, (US)

LEGAL REPRESENTATIVE:

Williamson, Brian (84715), International IP Department, NCR Limited, 206
Marylebone Road, London NW1 6LY, (GB)

PATENT (CC, No, Kind, Date): EP 999510 A2 000510 (Basic)
EP 999510 A3 031022

APPLICATION (CC, No, Date): EP 99308308 991021;
PRIORITY (CC, No, Date): US 184800 981102

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI; LU; MC; NL; PT; SE

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS (V7): G06F-017/60; G07F-007/06

ABSTRACT WORD COUNT: 155

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200019	785
SPEC A	(English)	200019	2355
Total word count - document A			3140
Total word count - document B			0
Total word count - documents A + B			3140

...CLAIMS self-service stations at a retail location, each of the one or more self-service **stations** being operative to collect return **information** from the customer, **transfer** the return information to the central computer, and print return and credit documents for the...

...as claimed in claim 10 or claim 11, wherein the step of collecting the returned **item** from the customer includes receiving the **item** at a **return** center and processing and **validating** the **return** and credit documents at the **return** center.

13. A method as claimed in any of claims 10 to 12, wherein each...

20/3,K/11 (Item 2 from file: 349)

DIALOG(R)File 349: PCT FULLTEXT

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01483329 **Image available**

METHOD AND DEVICE FOR PRODUCT AND DOCUMENT AUTHENTICATION
PROCEDE ET DISPOSITIF D'AUTHENTIFICATION DE PRODUIT ET DE DOCUMENT

Patent Applicant/Assignee:

GOODMAN CONSULTING GROUP LLC, 3801 East Windy Point Drive, Tucson,
Arizona 85718-1426, US, US (Residence), US (Nationality), (For all
designated states except: US)

Patent Applicant/Inventor:

GOODMAN Thomas C, 3801 East Windy Point Drive, Tucson, Arizona 85718-1426
, US, US (Residence), US (Nationality), (Designated for all)

Legal Representative:

VIKSNINS Ann S et al (agent), Viksnins Harris & Padys Plp, P.O. Box
111098, St. Paul, MN 55111-1098, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200728170 A2-A3 20070308 (WO 0728170)

Application: WO 2006US34676 20060905 (PCT/WO US2006034676)

Priority Application: US 2005219343 20050902

Designated States:

(All protection types applied unless otherwise stated - for applications
2004+)

Publication Language: English

Filing Language: English
Fulltext Word Count: 8461

Fulltext Availability:
Detailed Description

Detailed Description

... cellular communication network, a telephony network, a radio frequency channel or other means.

...code provided by the authenticator does not match a stored product authentication code, then the **information** is returned to the party that no **match** was made and the product cannot be **authenticated**.

If the **code** provided by the **authenticator matches** a stored **code**, then the **authenticating authority** determines whether there is already a party-specific **code associated** with that particular product **authentication code**. If there is no party-specific **code associated** with that particular product **authentication code**, then the authenticating authority causes the party-specific code (received from the party) to become...

...inducements or information to the party to visit the manufacturer's website, for example, or **return a product** registration card, or the like.

A **product authentication code** can be applied to, or **associated** with, a product in a number of different ways. In the case of a tangible...

20/3/K/16 (Item 7 from file: 349)
DIALOG(R)File 349: PCT FULLTEXT
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01304908

PHARMACEUTICAL PRODUCT TRACKING
SUIVI DE PRODUIT PHARMACEUTIQUE

Patent Applicant/Assignee:

SILVERBROOK RESEARCH PTY LTD, 393 Darling Street, Balmain, NSW 2041, AU,
AU (Residence), AU (Nationality), (For all designated states except:
US)

Patent Applicant/Inventor:

SILVERBROOK Kia, Silverbrook Research Pty Ltd, 393 Darling Street,
Balmain, New South Wales 2041, AU, AU (Residence), AU (Nationality),
(Designated only for: US)

LAPSTUN Paul, Silverbrook Research Pty Ltd, 393 Darling Street, Balmain,
New South Wales 2041, AU, AU (Residence), NO (Nationality), (Designated
only for: US)

Patent and Priority Information (Country, Number, Date):

Patent: WO 2005111922 A1 20051124 (WO 05111922)

Application: WO 2005AU70 20050124 (PCT/WO AU05000070)
Priority Application: AU 2004902623 20040518
Designated States:
(All protection types applied unless otherwise stated - for applications 2004+)
(EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 63291

Fulltext Availability:
Detailed Description

Detailed Description

... strong deterrent for fraud at many points along the supply chain. If and when a **customer decides** to **return an item**, or if there is a suspected problem with the contents, then there is a persistent **link to information** to **validate** product details. It prevents illegal returns, protects customers in the event of medical problems resulting...

20/3,K/19 (Item 10 from file: 349)
DIALOG(R) File 349: PCT FULLTEXT
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01167239 ** Image available**
SENSING DEVICE FOR CODED DATA
DISPOSITIF DE DETECTION POUR DONNEES CODEES
Patent Applicant/Assignee:
Legal Representative:
SILVERBROOK Kia (agent), Silverbrook Research Pty Ltd, 393 Darling Street, Balmain, New South Wales 2041, AU,
Patent and Priority Information (Country, Number, Date):
Patent: WO 200490798 A1 20041021 (WO 0490798)
Application: WO 2004AU400 20040402 (PCT/WO AU04000400)
Priority Application: AU 2003901617 20030407; AU 2003901795 20030415
Designated States:
(All protection types applied unless otherwise stated - for applications 2004+)
(EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 98184

Fulltext Availability:
Detailed Description

Detailed Description

... including the acquisition of goods whose providence is suspect. Note that this applies equally to **items** shoplifted via an auto-checkout.

If and when the **customer decides** to **return** a legitimately-purchased **item** to a retail store because the **item** is unwanted, unsuitable or defective, the EPC

serves as a **link to information**
which **confirms** that the item has been legitimately
obtained from the same store or the same retail...

20/3,K/21 (Item 12 from file: 349)
DIALOG(R)File 349: PCT FULLTEXT
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01045158 **Image available**
SYSTEM AND METHOD FOR PERFORMING SECURE REMOTE REAL-TIME FINANCIAL
TRANSACTIONS
SYSTEME ET PROCEDE D'EXECUTION SECURISEE DE TRANSACTIONS FINANCIERES EN
TEMPS REEL AU SEIN D'UNE INFRASTRUCTURE DE COMMUNICATIONS PUBLIQUES
AVEC AUTHENTIFICATION EFFICACE

Patent Applicant/Assignee:
NYCE CORPORATION, 300 Tice Boulevard, Woodcliff Lakes, NJ 07675, US
(Residence), US (Nationality)

Inventor(s):
TURGEON Paul Charles, 901 Sailors Reef, Fort Collins, CO 80525, US,

Legal Representative:
BOUCHER Patrick (et al) (agent), Townsend and Townsend and Crew LLP, Two
Embarcadero Center, Eighth Floor, San Francisco, CA 94111-3834, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200375131 A2-A3 20030912 (WO 0375131)

Application: WO 2003US6747 20030303 (PCT/WO US03006747)

Priority Application: US 200286793 20020301

Designated States:

(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 17045

Fulltext Availability:
Detailed Description

Detailed Description

... transaction, e.g. message type identifier, recurring payments
indicator, elements that indicate delayed purchase or
merchandise return is being
requested, age **verification data**,
or **merchant store**-and-
forward indicators. These key **data**
elements will also trigger branching to a specific logic path in 11P
transaction processing.
The...

20/3,K/22 (Item 13 from file: 349)
DIALOG(R)File 349: PCT FULLTEXT
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01012468 **Image available**

SECURE HANDLING OF STORED-VALUE DATA OBJECTS
MANIPULATION SECURISEE D'OBJETS DE DONNEES A VALEUR STOCKEE

Patent Applicant/Assignee:

ERICSSON INC, 6300 Legacy Drive, Plano, TX 75024, US, US (Residence), US
(Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

DUTTA Santanu, 201 Tawny Ridge Lane, Cary, NC 27513, US, US (Residence),
US (Nationality), (Designated only for: US)
RYDECK Nils, 218 Kelso Court, Cary, NC 27511, US, US (Residence), SE
(Nationality), (Designated only for: US)

Legal Representative:

BENNETT David (agent), Coats & Bennett, P.L.L.C., Post Office Box 5,
Raleigh, NC 27602, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200342225 A2-A3 20030522 (WO 0342225)

Application: WO 2002US32855 20021015 (PCT/WO US0232855)

Priority Application: US 20018174 20011113

Designated States:

(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 11625

Fulltext Availability:

Detailed Description

Claims

Claim

... erasing the stored-value data object from the security element
responsive to the user device **sending** the
stored-value data object to the
redeeming system.

37 The method of claim 32, wherein **validating** the
generated value and the storedvalue data **object**
returned from the user device to the redeeming system
comprises verifying that the generated value returned...

20/3.K/23 (Item 14 from file: 349)

DIALOG(R)File 349: PCT FULLTEXT

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00977172 **Image available**

METHOD AND SYSTEM FOR FILTERING MESSAGES

PROCEDE ET SYSTEME PERMETTANT DE FILTRER DES MESSAGES

Patent Applicant/Inventor:

ABKEMEIER Kurt, 86 New England Avenue, Summit, NJ 07901, US, US
(Residence), US (Nationality)

Legal Representative:

FABER Robert C (et al) (agent), Ostrolenk, Faber, Gerb & Soffen, LLP,
1180 Avenue of the Americas, New York, NY 10036, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200307178 A1 20030123 (WO 0307178)

Application: WO 2002US22173 20020711 (PCT/WO US0222173)
Priority Application: US 2001304829 20010712; US 2002192482 20020709
Designated States:
(Protection type is "patent" unless otherwise stated - for applications prior to 2004)
(EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 8593

English Abstract

...receiver can accept or reject the attempt by the unauthorized sender (53), and keep or **return the thing** of value, such as a monetary amount. The intended receiver can provide **pre-authorization** for future **messages** (44).

20/3,K/25 (Item 16 from file: 349)
DIALOG(R)File 349: PCT FULLTEXT
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00857323 **Image available**

SYSTEM AND METHOD FOR RETURNING MERCHANDISE
SYSTEME ET PROCEDE DE RETOUR DE MARCHANDISES

Patent Applicant/Inventor:

WHITMAN Jonathan, 3301 W Strathmore Avenue, Baltimore, MD 21215, US, US
(Residence), US (Nationality)

Legal Representative:

KELBER Steven B (et al) (agent), Piper Marbury Rudnick & Wolfe LLP,
1200 Nineteenth Street, NW, Washington, DC 20036, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200191012 A1 20011129 (WO 0191012)

Application: WO 2001US16862 20010525 (PCT/WO US0116862)

Priority Application: US 2000206950 20000525; US 2000228666 20000829

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ

Publication Language: English

Filing Language: English

Fulltext Word Count: 17360

Fulltext Availability:

Detailed Description

Detailed Description

... bar code, the extension store employee, via the server 9, is able to retrieve and **confirm information relating to the returned item**.

FIG. 2 is a list of routine names for various functions for a network-based...

20/3,K/26 (Item 17 from file: 349)

DIALOG(R)File 349: PCT FULLTEXT
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00566641 **Image available**
METHOD AND APPARATUS FOR VERIFYING PRODUCT SALE TRANSACTIONS AND PROCESSING
PRODUCT RETURNS
PROCEDE ET APPAREIL POUR VERIFIER LES OPERATIONS DE VENTE DE PRODUITS ET
POUR TRAITER LES RENVOIS DE PRODUITS
Patent Applicant/Assignee:
NINTENDO OF AMERICA INC,
JUNGER Peter J,
Inventor(s):
JUNGER Peter J,
Patent and Priority Information (Country, Number, Date):
Patent: WO 200030014 A1 20000525 (WO 0030014)
Application: WO 99US26460 19991110 (PCT/WO US9926460)
Priority Application: US 98108170 19981113; US 99119631 19990211
Designated States:
(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)
AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GD GE
Publication Language: English
Fulltext Word Count: 20033

Fulltext Availability:
Detailed Description

Detailed Description

... the present invention. For example, each return center location that is permitted access to the **pre-authorization** features may be assigned a location identification **code** and a password. In such a case, both the location identification code and the password would be required before access is granted to the **product return** screening program.

FIG. 9 is a logic flow chart for the manufacturer side computer 5230 in screening **returned products** and processing pre-authorization requests from the regional return center. As indicated in the top...

20/3,K/27 (Item 18 from file: 349)
DIALOG(R)File 349: PCT FULLTEXT
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00345339
BAR CODE DATAFORM SCANNING AND LABELING APPARATUS AND METHOD
DISPOSITIF ET PROCEDE DE LECTURE ET D'ETIQUETAGE DE MODELE DE DONNEES DE
CODE A BARRES
Patent Applicant/Assignee:
METANETICS CORPORATION,
Inventor(s):
BELLER William E,
WANG Ynjiun P,
Patent and Priority Information (Country, Number, Date):
Patent: WO 9627852 A2 19960912
Application: WO 96US2860 19960228 (PCT/WO US9602860)

Priority Application: US 95396519 19950301
Designated States:
(Protection type is "patent" unless otherwise stated - for applications prior to 2004)
AU CA CN JP MX AT BE CH DE DK ES FR GB GR IE IT LU MC NL PT SE
Publication Language: English
Fulltext Word Count: 10132

Fulltext Availability:
Detailed Description
Detailed Description
... the item's return to inventory
(shown at 532).

In this case, the modified bar **code** dataforms are
compared to validate the
item's purchase price and
ascertain that the **item** being
returned by the customer is
in fact the **item** reflected in the sales receipt.

If the **customer** has the sales receipt and the
receipt does not include the modified bar code dataform...

20/3,K/28 (Item 1 from file: 15)
DIALOG(R)File 15: ABI/Inform(R)
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04381659 1252899191
PC World introduces 'Text & Collect' service for UK stores
Anonymous
Telecomworldwire PP: 1 Apr 11, 2007
JRNL CODE: TLCW
WORD COUNT: 199

...TEXT: number and postcode, which then prompts a check of product
availability in up to three **stores** nearest to the
customer. They can then **send a text**
stating 'RESERVE' back to PC World to reserve the **item**,
which will generate a reservation number in **confirmation**
, by **return** text.

According to PC World, numero successfully deployed an SMS solution in a
trial, with...

20/3,K/29 (Item 2 from file: 15)
DIALOG(R)File 15: ABI/Inform(R)
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03282409 1343452151
Many Happy Returns For Lowe's And Shoppers
Weier, Mary Hayes
InformationWeek n1154 PP: 116-117 Sep 17, 2007
ISSN: 8750-6874 JRNL CODE: IWK
WORD COUNT: 1346

...TEXT: or without a receipt, without any hassles. That's because the system lets Lowe's **associates** scan **returned items'** bar **codes** and **validate** the original invoice information, including each item purchased, its purchase price, and the payment methods...

20/3,K/30 (Item 3 from file: 15)
DIALOG(R)File 15: ABI/Inform(R)
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00727277 93-76498
The Myth of Cheap Data Capture
Pyle, Donna
CD-ROM Professional v5n4 PP: 85-88 Jul 1992
ISSN: 1049-0833 JRNL CODE: LDP
WORD COUNT: 2062

...TEXT: verifying results of the initial sample

* verifying that all data is, in fact, processed and **returned validating** charges

* re-integrating **text** and images (**validating** image **linkages**)

* monitoring to ensure the end **product** comes together correctly.

If you plan to do projects of this type regularly, you will...

20/3,K/37 (Item 2 from file: 613)
DIALOG(R)File 613: PR Newswire
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0001884162 15B9DB9C065AA11DA9698DF4EF724B0C2 (USE FORMAT 7 FOR FULLTEXT)
Cassens Transport Company Chooses Apacheta Wireless Handheld Solutions
TransportACE(TM) Solution Allows Cassens to Eliminate Paper, Increase Efficiency, and Reduce Delivery to Billing Time
PR Newswire
Monday, December 5, 2005 T16:00:00Z
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 641

TEXT:

...Cassens had relied on a paper invoice system that required delivery drivers and recipients to **verify** **items** on paper, **return** invoices to a Cassens **facility**, and **transfer** **information** using a large **data** entry staff. The system was dated and inefficient, as handwriting was not always legible and...

20/3,K/39 (Item 1 from file: 148)
DIALOG(R)File 148: Gale Group Trade & Industry DB
(c) 2009 Gale/Cengage. All rights reserved.

08545330 SUPPLIER NUMBER: 18097909 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Improving the purchasing function.
Cole, Stephen
Government Finance Review, v12, n1, p23(5)
Feb, 1996
ISSN: 0883-7856 LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 5012 LINE COUNT: 00412

... complete and submit an application. Then, after the bidder is added to the list, a **confirmation** notice is **returned**. The bidder's **goods** or services are keyed into the computer by product or service code so that they...

...the administrative costs of adding the bidder to the list. Smaller entities can obtain sufficient **information** by asking the **vendor** to **forward** a short memo explaining the goods and services it can provide, who to contact, mailing ...

2/3,K/2 (Item 1 from file: 15)
DIALOG(R)File 15: ABI/Inform(R)
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03282409 1343452151
Many Happy Returns For Lowe's And Shoppers
Weier, Mary Hayes
InformationWeek n1154 PP: 116-117 Sep 17, 2007
ISSN: 8750-6874 JRNL CODE: IWK
WORD COUNT: 1346

...TEXT: just a few minutes.

Lowe's has developed a returns system that lets customers quickly **return items**, with or without a receipt, without any hassles. That's because the system lets Lowe's associates scan **returned items'** bar **codes** and **validate** the original invoice information, including each item purchased, its purchase price, and the payment methods...

4/3,K/4 (Item 3 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
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07464235 Supplier Number: 62750582 (USE FORMAT 7 FOR FULLTEXT)
ACI ANNOUNCES A NEW RELEASE OF BASE24-REFUNDS AUTH.(Brief Article)

EFT Report, v23, n12, pNA
June 14, 2000
Language: English Record Type: Fulltext
Article Type: Brief Article
Document Type: Newsletter; Trade
Word Count: 192

(USE FORMAT 7 FOR FULLTEXT)

ABSTRACT:

TEXT:

...based on the line item detail of a purchase receipt. This functionality allows retailers to **validate** that a **returned item** is the same as the item on the receipt, that the requested refund amount matches...

4/3,K/5 (Item 4 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
(c) 2009 Gale/Cengage. All rights reserved.

07430717 Supplier Number: 62504584 (USE FORMAT 7 FOR FULLTEXT)
ACI Worldwide Updates Refund Authorization Solution for Retailers.
Business Wire, p1837
June 5, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 402

... based on the line item detail of a purchase receipt. This functionality allows retailers to **validate** that a **returned item** is the same as the item on the receipt, that the requested refund amount matches...

4/3,K/15 (Item 1 from file: 654)
DIALOG(R)File 654: US PAT.FULL.
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7368629 **IMAGE Available
UTILITY

Electronic image cash letter validation

Inventor: Mueller, Randall Lee, Kansas City, MO, US
DeLano, Jeannine M., Scituate, MA, US
Purser, Steven Q., Plano, TX, US
Nori, V. Srinivas, Norcross, GA, US
Schaadt, Thomas Edwin, Westerville, OH, US
Schiele, Jeffrey F., Atlanta, GA, US
Mason, Ronald Ray, Bonner Springs, KS, US

Assignee: Federal Reserve Bank of Atlanta, (02), Atlanta, GA, US
Federal Reserve Bank of Boston, (02), Boston, MA, US

Correspondence Address: KING & SPALDING LLP, 1180 PEACHTREE STREET,
ATLANTA, GA, 30309-3521, US

Publication Number	Kind	Date	Application Number	Filing Date
-----------------------	------	------	-----------------------	----------------

Main Patent US 20080006687 A1 20080110 US 2007803887 20070516
Provisional US 60-801025 20060517

Fulltext Word Count: 9736

Description of the Invention:

...customers subscribing to different services of the processing entity. By way of example only, a **validation** rule can reject a **return item** of a customer who has not subscribed to a return transaction processing service of the ...

4/3,K/16 (Item 2 from file: 654)
DIALOG(R)File 654: US PAT.FULL.
(c) Format only 2009 Dialog. All rights reserved.

7360897
Derwent Accession: 2008-C47508
UTILITY
Using read lock capability for secure RFID authentication
Inventor: Soleimani, Mohammad, Gaithersburg, MD, US
White, Joseph, Woodbine, MD, US
Assignee: Symbol Technologies, Inc., (02), Holtsville, NY, US
Correspondence Address: STERNE, KESSLER, GOLDSTEIN & FOX P.L.L.C., 1100
NEW YORK AVENUE, N.W., WASHINGTON, DC, 20005, US

	Publication Number	Kind	Date	Application Number	Filing Date
Main Patent	US 20080001724	A1	20080103	US 2006495673	20060731
Provisional				US 60-816864	20060628

Fulltext Word Count: 13012

Description of the Invention:

...ability would eliminate concerns regarding duplicated tags, would provide a way for retailers to authenticate **returned items**, would provide a way to **validate** products, and would significantly improve customer privacy and ensure data integrity throughout a supply chain...

4/3,K/18 (Item 4 from file: 654)
DIALOG(R)File 654: US PAT.FULL.
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6635055 **IMAGE Available
Derwent Accession: 2006-520591
UTILITY
System and method for the customized processing of returned merchandise
Inventor: Stashluk JR., Edward J., Austin, TX, US
Combs, Terrance J., Cedar Park, TX, US
Kern, Douglas J., Austin, TX, US
Mitchell, Janet M., Austin, TX, US

Robinson, Tushon, Pflugerville, TX, US
 Trulove, Paul A., Austin, TX, US
 Assignee: Newgistics, Inc., (02)
 Correspondence Address: BAKER BOTTS L.L.P., 2001 ROSS AVENUE, SUITE 600,
 DALLAS, TX, 75201-2980, US

	Publication Number	Kind	Date	Application Number	Filing Date
Main Patent	US 20060149577	A1	20060706	US 200542378	20050125
Provisional				US 60-640845	20041230

Fulltext Word Count: 16549

Description of the Invention:

...Information provided by customer 302 may be used to determine whether the return should be **validated**. In particular embodiments, the **validation** of the **returned item** may be performed before a shipping label is provided to customer 302. In such instances...

...before return package 12 is received at centralized return center 22. In other embodiments, the **validation** of the **returned item** may be performed after return package 12 is received at final destination 24 or centralized...

IV. Text Search Results from Dialog

A. Abstract Databases

show files

File 350: Derwent WPIX 1963-2009/UD=200963
 (c) 2009 Thomson Reuters
 File 347: JAPIO Dec 1976-2009/Jun(Updated 090923)
 (c) 2009 JPO & JAPIO
 File 35: Dissertation Abs Online 1861-2009/Sep
 (c) 2009 ProQuest Info&Learning
 File 583: Gale Group Globalbase(TM) 1986-2002/Dec 13
 (c) 2002 Gale/Cengage
 File 65: Inside Conferences 1993-2009/Oct 09
 (c) 2009 BLDSC all rts. reserv.
 File 2: INSPEC 1898-2009/Oct W1
 (c) 2009 The IET
 File 474: New York Times Abs 1969-2009/Oct 09
 (c) 2009 The New York Times
 File 99: Wilson Appl. Sci & Tech Abs 1983-2009/Sep
 (c) 2009 The HW Wilson Co.
 File 34: SciSearch(R) Cited Ref Sci 1990-2009/Sep W4
 (c) 2009 The Thomson Corp
 File 434: SciSearch(R) Cited Ref Sci 1974-1989/Dec
 (c) 2006 The Thomson Corp
 File 169: Insurance Periodicals 1984-1999/Nov 15

(c) 1999 NELS Publishing Co.
 File 6:NTIS 1964-2009/Oct W2
 (c) 2009 NTIS, Intl Cpyrght All Rights Res
 File 63:Transport Res(TRIS) 1970-2009/Sep
 (c) fnt only 2009 Dialog
 File 8:EI Compendex(R) 1884-2009/Sep W4
 (c) 2009 Elsevier Eng. Info. Inc.
 File 14:Mechanical and Transport Engineer Abstract 1966-2009/Sep
 (c) 2009 CSA.
 File 7:Social SciSearch(R) 1972-2009/Sep W4
 (c) 2009 The Thomson Corp
 File 139:EconLit 1969-2009/Sep
 (c) 2009 American Economic Association

? ds

Set	Items	Description
S1	181	(RETURN OR RETURNED OR RETURNS OR (CARRY OR HAND OR CONVEY OR SENT)()BACK)(3N)(MERCHANDI? OR GOODS OR WARES OR ITEM? ? OR PRODUCT? ? OR ARTICLE? ? OR THING? ? OR OBJECT? ? OR COMMODIT???) (5N)(VERIF??? OR VERIFICATION? ? OR VALIDAT??? OR VALIDATION OR AUTHENTICAT? OR CONFIRM? OR SANCTIONED OR VALIDATED)
S2	93665	(SUBMITTING OR SUBMIT OR SEND OR SENDING OR TRANSFER OR TRANSFERRING OR FORWARD OR FORWARDING OR PASS OR PASSING OR TRANSMIT OR TRANSMITTING)(3N)(COMMUNICATION OR MESSAGE? ? OR TEXT? ? OR DATA OR INFORMATION OR INFO OR CODE? ?)(5N)(WAREHOUSE? OR DEPOT? OR STATION? ? OR STOREHOUSE? OR STORE? ? OR SHOP? ? OR FACILIT??? OR SUPPLIER? OR RETAILER? OR MERCHANT? ? OR DEALER? ? OR VENDOR? ? OR PROVIDER? ? OR DEALER? OR MARKETER? OR DISTRIBUTOR?)
S3	11028	(RETURN OR RETURNED OR RETURNS OR (CARRY OR HAND OR CONVEY OR SENT)()BACK)(3N)(MERCHANDI? OR GOODS OR WARES OR ITEM? ? OR PRODUCT? ? OR ARTICLE? ? OR THING? ? OR OBJECT? ? OR COMMODIT???)
S4	225	S3(7N)(IDENTIF??? OR DETERMIN??? OR DECID??? OR ASCERTAIN??? OR ESTABLISH??? OR DISTINGUISH??? OR CONFIRM? OR AFFIRM?)(-3N)(MERCHANDI? OR GOODS OR WARES OR ITEM? ? OR PRODUCT? ? OR ARTICLE? ? OR THING? ? OR OBJECT? ? OR COMMODIT???) (3N)(MEMBER? ? OR USER? ? OR BUYER? ? OR SHOPPER? ? OR PURCHASER? ? OR PARTICIPANT? ? OR CLIENT? ? OR PATRON? ? OR CONSUMER? ? OR CUSTOMER? ? OR SUBSCRIBER? ?)
S5	43021	(MATCH? OR COMPARE? OR CORRELAT? OR LINK? OR ASSOCIAT? OR CORRESPOND? OR RELAT???)(3N)(VERIF??? OR VERIFICATION? ? OR VALIDAT??? OR VALIDATION OR AUTHENTICAT? OR CONFIRM? OR SANCTIONED OR VALIDATED)(3N)(COMMUNICATION OR MESSAGE? ? OR TEXT? ? OR DATA OR INFORMATION OR INFO OR CODE? ?)
S6	236	(PREAUTH? OR PRE() (APPROV??? OR AUTHORI? OR ALLOWED OR GRANTED OR PERMIT?))(7N) (COMMUNICATION OR MESSAGE? ? OR TEXT? ? OR DATA OR INFORMATION OR INFO OR CODE? ?)
S7	1634	AU=(ROSS, F? OR ROSS F? OR ROSS(2N)F?)
S8	1	S7 AND S1
S9	2	S7 AND S2
S10	2	S7 AND S3
S11	4	S1 AND S2
S12	2	S4 AND S5
S13	1	S4 AND S6
S14	5	S3 AND S6
S15	0	S1 AND S6

S16 18 S1 AND S5
S17 4 S8 OR S9 OR S10

18/3.K/5 (Item 5 from file: 350)
DIALOG(R)File 350: Derwent WPIX
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0019048105 - Drawing available
WPI ACC NO: 2009-J02880/200934
Related WPI Acc No: 2008-M10861; 2009-A25183; 2009-A90033; 2009-F92165
Receiptless refund transaction completing method for e.g. merchant,
involves crediting monetary amount associated with
product return to financial account
and storing **product return**
transaction information in user record
Patent Assignee: YT ACQUISITION CORP (YTAC-N)
Inventor: CORWIN D J; GOFF T V; ROBINSON T L; SCHILDT B R
Patent Family (1 patents, 1 countries)
Patent Application
Number Kind Date Number Kind Date Update
US 7533066 B1 20090512 US 2005284156 A 20051122 200934 B
US 2001324229 P 20010921
US 2004829448 A 20040422
US 2002251305 A 20020920

Priority Applications (no., kind, date): US 2001324229 P 20010921; US
2002251305 A 20020920; US 2004829448 A 20040422; US 2005284156 A
20051122

Patent Details
Number Kind Lan Pg Dwg Filing Notes
US 7533066 B1 EN 14 3 Related to Provisional US 2001324229
Continuation of application US
2004829448
C-I-P of application US 2002251305
Continuation of patent US 7082415
C-I-P of patent US 7269737

Receiptless refund transaction completing method for e.g. merchant,
involves crediting monetary amount associated with
product return to financial account
and storing **product return**
transaction information in user record

Argentina

Assignee name & address:

Claims:

...user record stored at a database, the method comprising: receiving,
from a user, a refund pre-**approval**
request, said request including first biometric **data**
from said user and information pertaining to a product the user desires to
return; locating a user record associated with said first biometric data;
locating, at said **user** record, previously stored
purchase transaction information associated with said product information;
determining whether or not said **product** is eligible for

return; if said **product** is **determined** eligible for return, pre-approving said request; receiving, via a refund station, **user** second biometric data, said **product** information and said **product** presented for **return**, wherein at least said **user** second biometric data is used to located a **user** record; **determining** the condition of said **product**; if said **product** condition meets **return** parameters, crediting a monetary amount associated with said **product return** to a financial account associated with said user record; and storing said **product return** transaction information in said user record.

18/3,K/11 (Item 11 from file: 350)
 DIALOG(R)File 350: Derwent WPIX
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0017439565 - Drawing available
 WPI ACC NO: 2008-C60002/200819
 System and a method for protecting ec(electronic commerce) trading by actively protecting a payer while processing a payment process between a buyer and a seller
 Patent Assignee: CHUN D Y (CHUN-I); DAL YONG C (DYON-I)
 Inventor: CHUN D Y; DAL YONG C
 Patent Family (2 patents, 1 countries)
 Patent Application

Number	Kind	Date	Number	Kind	Date	Update
KR 2007095721	A	20071001	KR 200626277	A	20060322	200819 B
KR 821637	B1	20080417	KR 200626277	A	20060322	200873 E

Priority Applications (no., kind, date): KR 200626277 A 20060322

Patent Details

Number	Kind	Lan	Pg	Dwg	Filing Notes
KR 2007095721	A	KO	1		
KR 821637	B1	KO			Previously issued patent KR 2007095721

Alerting Abstract ...6) and transmits the related information to the matching service system. The buyer receiving the **goods** transmits **goods** reception **confirmation** or the **return** intention to the matching service system through the delivery company system. The matching service system...

Original Publication Data by Authority

Argentina

Assignee name & address:

Claims:

...enterprise demands the payment in advance from the shopping mall server With the step that it confirms the cost payment

information of buyer the **matching** system through the delivery completion information and the third party

service system of the transportation...

18/3,K/14 (Item 14 from file: 350)
DIALOG(R)File 350: Derwent WPIX
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0015794907 - Drawing available
WPI ACC NO: 2006-351277/200636
XRPX Acc No: N2006-298142
Shipment **information validating**
method involves **comparing** retrieved additional
information and captured information for returning
response to validation request
Patent Assignee: MARIOTTI A (MARI-I)
Inventor: MARIOTTI A
Patent Family (1 patents, 1 countries)
Patent Application
Number Kind Date Number Kind Date Update
US 20060100941 A1 20060511 US 2004985779 A 20041109 200636 B

Priority Applications (no., kind, date): US 2004985779 A 20041109

Patent Details
Number Kind Lan Pg Dwg Filing Notes
US 20060100941 A1 EN 12 4

Shipment **information validating**
method involves **comparing** retrieved additional
information and captured information for returning
response to validation request

Original Publication Data by Authority

Argentina

Assignee name & address:

Original Abstracts:

...validators that are targets of dispatcher generated validation requests.
Validators retrieve additional shipment information using
< B> item identifiers in the **validation**
request received from **the** dispatcher and
return a response based **on** degree to
which information in the received request corresponds to stored
information. In some embodiments...

Claims:

1. A method of **validating** shipment
data comprising: **capturing** shipment
data related to an item being
shipped comprising at least one item identifier of the
item in the shipment and at least one entity identifier of an entity
associated with the item; requesting
validation of the captured shipment
data from the **at** least one entity
associated with the item; retrieving
additional shipment **information** based on the captured
shipment data received by the entity; comparing the retrieved additional
shipment **information** with captured shipment
data received by **the** entity;
and returning a **response** to the

validation request based on the
results of the **comparison**.

18/3,K/18 (Item 18 from file: 350)
DIALOG(R)File 350: Derwent WPIX
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0013634281 - Drawing available
WPI ACC NO: 2003-729977/200369
Related WPI Acc No: 1999-619875; 2000-204508; 2000-637029; 2001-520788;
2001-535039; 2004-098452; 2004-477666; 2005-344426
XRPX Acc No: N2003-583441

Method for handling of **product return**
transactions for handle **product** returns ensuring
applicable criteria for return by obtaining **return**
authorization and shipping **products** which qualify for
return along with ID of return authorization
Patent Assignee: NINTENDO AMERICA INC (NINT)
Inventor: JUNGER P J

Patent Family (2 patents, 1 countries)

Patent Number	Kind	Application Date	Number	Kind	Date	Update
US 20020188531	A1	20021212	US 1996725259	A	19961002	200369 B
		US 199865552	A	19980424		
		US 2000494540	A	20000131		
		US 2001809072	A	20010316		

Priority Applications (no., kind, date): US 1996725259 A 19961002; US
199865552 A 19980424; US 2000494540 A 20000131; US 2001809072 A
20010316; US 200207121 A 20020730

Patent Details

Number	Kind	Lang	Pg	Dwg	Filing	Notes
US 20020188531	A1	EN	10	5	C-I-P of application	US 1996725259
					Continuation of application	US
199865552					Continuation of application	US
2000494540					C-I-P of patent	US 6018719
					Continuation of patent	US 6085172
					Continuation of patent	US 6269344

Method for handling of **product return**
transactions for handle **product** returns ensuring
applicable criteria for return by obtaining **return**
authorization and shipping **products** which qualify for
return along with ID of return authorization

Original Titles:

Method and apparatus for efficient handling of **product**
return transactions...

...Method and apparatus for efficient handling of
product return transactions

Alerting Abstract ...NOVELTY - An ID information is entered for each
product for which **return**

authorization is sought. The ID information is transmitted to a remote location for a determination of whether applicable return criteria are met for each **product** for which **return** authorization is sought and which qualify for **return**. The **return** qualified **products** are shipped along with an ID of the return authorization to obtain credit for the **returned products**. ...USE - For efficient handling of **product return** transactions.
...

...manufacturer or distributor of commercial products to quickly and inexpensively handle product returns while ensuring **that** the **returned product** satisfies applicable **criteria for return**. Reduces improper or **fraudulent product** returns and, thus, in reducing costs associated with such returns. Handling costs associated with product

Original Publication Data by Authority

Argentina

Assignee name & address:

Original Abstracts:

...efficient handling of product returns to reduce associated costs. A computer system at a regional product **return** center scans a **returned product** for identifying **information, accesses** a manufacturer **return** approval computer system through the internet or the like, and then submits the identifying information...

criteria **and** to provide to the information processing system a return qualification indicator if the **product** qualifies for **return**.>

18/3,K/19 (Item 19 from file: 350)
DIALOG(R)File 350: Derwent WPIX
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0013182715 - Drawing available
WPI ACC NO: 2003-266160/200326
XRPX Acc No: N2003-211367
Public communication network usage method for e-commerce application, involves **correlating** return **validation code** and **code** provided by consumer to credit consumer's account for return value of returned items
Patent Assignee: ROSS F L (ROSS-I)
Inventor: ROSS F L
Patent Family (1 patents, 1 countries)
Patent Application
Number Kind Date Number Kind Date Update
US 20020178076 A1 20021128 US 2001865470 A 20010524 200326 B

Priority Applications (no., kind, date): US 2001865470 A 20010524

Patent Details

Number	Kind	Lan	Pg	Dwg	Filing	Notes
US 20020178076	A1	EN	6	2		

Public communication network usage method for e-commerce application, involves **correlating** return **validation code** and **code** provided by consumer to credit consumer's account for return value of returned items

Original Titles:

Local returns of remotely purchased **merchandise** with **return code validation**

Alerting Abstract ...returning purchased item, unnecessary shipping and handling of returned products is eliminated. By finding a **match** between consumer provided **code** and return **validation code** provided to local return site consumer fraud is prevented. Hence high level consumer services is...

Original Publication Data by Authority

Argentina

Assignee name & address:

Claims:

...to manage the return of an item purchased by a consumer from a remote direct merchandiser, comprising the steps of: receiving return request data from a local returns site; providing return validation data to the local returns site, the return validation data having at **least** a return **validation code**; attempting a match **between the return validation code** and a **code provided** by the consumer; and if a match exists, **crediting an account** of the consumer for a return value of the returned **item**; wherein each of the above steps is performed using a public communications network.

18/3,K/21 (Item 21 from file: 350)
DIALOG(R) File 350: Derwent WPIX
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0010900049 - Drawing available
WPI ACC NO: 2001-520788/200157
Related WPI Acc No: 1999-619875; 2000-204508; 2000-637029; 2001-535039;
2003-729977; 2004-098452; 2004-477666; 2005-344426
XRPX Acc No: N2001-385723

Product return processing method
involves sending back the product along with identifying information to manufacturer, to obtain credit for **returned products**

Patent Assignee: NINTENDO AMERICA INC (NINT)

Inventor: JUNGER P J

Patent Family (2 patents, 1 countries)

Patent Application

Number	Kind	Date	Number	Kind	Date	Update
US 20010011231	A1	20010802	US 1996725259	A	19961002	200157 B
			US 199865552	A	19980424	
			US 2000494540	A	20000131	
US 6463421	B2	EN	C-I-P of application	US 1996725259		
			Continuation of application	US		
199865552			Continuation of application	US		
2000494540			C-I-P of patent	US 6018719		
			Continuation of patent	US 6085172		
			Continuation of patent	US 6269344		

Product return processing method

involves sending back the product along with identifying information to manufacturer, to obtain credit for **returned**

products

Original Titles:

Method and apparatus for efficient handling of **product return** transactions...

...Method and apparatus for efficient handling of **product return** transactions

Alerting Abstract ...NOVELTY - Identifying information for each **product** for which **return**

authorization is sought, is entered and transmitted to a remote location for determining whether the return criteria are met for each

product. A **return** authorization is obtained from manufacturer side (23) for each qualified **product** which is **sent**

back to manufacturer along with an identification, to obtain credit for the **returned**

products. ...ADVANTAGE - An improved

product return method which reduces

costs and prevents **improper product**

returns, by returning the product along with identification to manufacturer is provided. Identification sent along...

...load and resources required for shipment are reduced and manufacturer is able to credit the **return** center for **returned products**, quickly.

Original Publication Data by Authority

Argentina

Assignee name & address:

Original Abstracts:

...efficient handling of product returns to reduce associated costs. A computer system at a regional product

return center scans a

returned product for identifying

information, accesses a manufacturer

return approval computer system through the internet or

the like, and then submits the identifying information...

...product returns from the shipment. The manufacturer can handle the approved product returns from the **regional return** center as a batch, thereby reducing costs...

...and apparatus for efficient handling of product returns to reduce associated costs. A computer system **at** a regional **product return** center scans a **returned product** for identifying **information, accesses** a manufacturer **return approval computer** system through the internet or the like, and then submits the identifying information to the...

Claims:

...for efficient processing of product returns, comprising the steps of: entering identifying information for each **product** for which **return** authorization is sought; transmitting said identifying information **to** a remote **location** for a determination of whether applicable return criteria are met for each **product** for which **return** authorization is sought; obtaining a **return** authorization for **products** which qualify for **return**; and shipping said **products** which qualify for **return** along with **an** identification of said **return** authorization to obtain credit for **the returned products**.

...

...products from a retailer to a vendor, comprising: an electronic database system containing sales transaction **information** on the uniquely identified **products** and **vendor return** criteria for the **products**, said electronic database system being remotely located from the retailer; an information processing system located at a facility of the retailer and **operable** to obtain a unique **product** identifier **from** a **product** sought to be **returned**, said information processing system being **operable** to transmit the unique product identifier to the electronic database system; wherein the electronic database system is **operable** to determine whether **the product** qualifies for **return** based on the unique **product** identifier and the **return** criteria **and** to provide to the information processing system a return qualification indicator if the **product** qualifies for **return**.>

11092753

Title: Many happy returns for Lowe's and shoppers

Authors(s): Weier, M.H.

Journal: InformationWEEK, no.1154, pp.116-17

Publisher: CMP Media Inc.

Country of Publication: USA

Publication Date: 17 Sept. 2007

ISSN: 8750-6874

CODEN: INFWE4

Language: English

Subfile(s): C (Computing & Control Engineering); D (Information

Technology for Business)

INSPEC Update Issue: 2008-032

Copyright: 2008, The Institution of Engineering and Technology

Abstract: ...or without a receipt, without any hassles. That's because the system lets Lowe's associates scan returned items' bar codes and validate the original invoice information, including each item purchased, its purchase price, and the payment methods...